Subject Description Form

Subject Code	APSS328					
Subject Title	Programme Planning & Evaluation					
Credit Value	3					
Level	3					
Pre-requisite / Co-requisite/ Exclusion	Pre-requisite : APSS331 Management in Human Services					
Assessment Methods	100% Continuous Assessment	Individual Assessment	Group Assessment			
	1. Class Attendance and Participation	10%				
	2. Individual Assignment	20%				
	3. Group Project Presentation	50%				
	4. End-of-Term Quiz	20%				
	 The grade is calculated according to the percentage assigned; The completion and submission of all component assignments are required for passing the subject. 					
Objectives	 The subject aims to enable students to: a. acquire key concepts and skills in designing, planning, implementing social programmes and evaluation for human services; 					
	 b. be familiar with current practices of programme planning and evaluation local and international settings; c. understand specifically the Logic Model and other outcome-base valuation such as SROI (social return on investment); 					
	d. carry out a programme evaluation exercise and gain experience in designing, planning, implementing and evaluating a program or project; and					
	e. critically review evaluation reports.					

Intended Learning	Upon completion of the subject, students will be able to:				
Outcomes	utilize the "Logic Model" and other models (e.g., SROI) for programme planning and evaluation;				
	b. carry out stakeholder analysis and focus groups for developing programme plans and conduct needs assessment;				
	c. design programme evaluation plan systematically; and				
	d. critically assess the merits of evaluation reports written by others with a social science perspective.				
Subject Synopsis/ Indicative Syllabus	1. Current issues in planning for human service programmes and administration				
	2. The programme planning process				
	3. Analyzing social problems and conducting needs assessment				
	4. Goal setting and the use of Logic Model				
	5. Basics of emergent planning approach				
	6. Designing effective programmes				
	7. Programme monitoring and Service Performance Management System				
	8. Performance measurement using SROI				
	9. Service quality standards, quality assessments, and quality audits				
	10. Measuring efficiency				
	11. Qualitative vs. quantitative evaluation				
	12. Politics and ethics of programme planning and evaluation				
Teaching/Learning Methodology	This subject consists of lectures and seminars based on an experiential approach that encourages students to put into practice what they have learned in lectures to real life situations. Students are thus required to conduct projects in which they will gain practical skills in programme planning and evaluation and showcase their communication abilities in seminar setting. Students will also learn to write programme plans and evaluation reports for human service organizations.				

Assessment Methods in Alignment with Intended Learning	Specific assessment methods/tasks	% weighting		Intended subject learning outcomes to be assessed (Please tick as appropriate					
Outcomes			a	b	c	d			
	1. Class Attendance and Participation	10	\checkmark	\checkmark	\checkmark				
	2. Individual Assignment	20	\checkmark	\checkmark	\checkmark				
	3. Group Project Presentation	40	\checkmark	\checkmark	\checkmark	V			
	4. End-of-Term Quiz	30	\checkmark	\checkmark	\checkmark				
	Total	100 %							
Student Study Effort Required	Class contact:								
	Lectures				27 Hrs.				
	Seminars / Workshops				12 Hrs.				
	Other student study effort:								
	 Individual assignment preparation 				20 Hrs.				
	Group project presentation preparation				26 Hrs.				
Preparation for quiz					40 Hrs.				
	Total student study effort					125 Hrs.			

Reading List and References	Essential
	Boulmetics, J. & Dutwin, P. (2011). The ABCs of evaluation: Timeless techniques for program and project managers (3 rd ed.). San Francisco: Jossey-Boss.
	Frechtling, J.A.(2007). Logic modeling methods in program evaluation. San Francisco: Jossey-Bass.
	Then, V., Schober, C., Rauscher, O., & Kehl, K. (2017). Social Return on Investment Analysis: Measuring the Impact of Social Investment. Cham, Switzerland: Palgrave
	UK Office of the Third Sector (2009). A Guide to Social Return on Investment. https://ccednet-rcdec.ca/files/ccednet/pdfs/2009-SROI_Guide_2009.pdf